



**SOLENT STEVEDORES**

## Quality Policy

The policy of this company is to provide an outstanding service, thereby achieving efficiency and long term profitability.

Our scope of certification is;

'Provision of cargo handling and storage, including the loading and unloading of bulk carriers, general cargo vessels and cruise ships'.

We will continually improve the organisation, our Quality Management System (QMS) and products through objectives and targets for improvement and we will carefully monitor progress to ensure improvement is realised and maintained.

Improvement is driven by:

- Co-operation with customers, partners and preferred suppliers.
- Implementation of best practice.
- Encouraging teamwork.
- Embracing technology.
- Encouraging personal development.
- Instigating system improvements.
- Providing services which meet customers' needs and expectations.
- Conforming to all relevant standards and legal requirements.

We have therefore adopted and implemented a QMS which complies with the international standard ISO 9001 and had this externally assessed and registered by a UKAS-Accredited Certification Body.

Awareness of our policy and the relevant requirements of our QMS, amongst all employees and others who work for us is crucial. To this end we have a programme of training and awareness, which ensures that staff competence and awareness is maintained, and a process for ensuring that contractors and suppliers are fully aware of our required standards.

Signed:           Managing Director  
                          Ian Jacobs



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Date:             01/10/14